



# OAK KNOLL ANIMAL HOSPITAL

7202 MINNETONKA BLVD, ST. LOUIS PARK, MN 55426 952-929-0074

## Client Survey

Thank you for giving us the opportunity to serve you! Please help us to better meet your needs by taking a moment to complete this questionnaire. As you answer the questions, think about your experience on your most recent visit. Thank you for your participation.

Date of Visit: \_\_\_\_\_

Dr. seen at your visit:  Dr. Jeremy Smith  Dr. Tracy Earl  Dr. Jeanie Maddy

	<b>Strongly Agree</b>				<b>Strongly Disagree</b>
1. I was satisfied with my overall experience on this visit.	1	2	3	4	5
2. I was satisfied with the value I received for the money spent on this visit.	1	2	3	4	5
3. The facility was neat and clean.	1	2	3	4	5
4. I was satisfied with the number of days I waited for my appointment after scheduling it. No. of days: _____	1	2	3	4	5
5. The front desk staff was polite, efficient and competent. Name of front desk person, if known: _____	1	2	3	4	5
6. I was satisfied with the number of minutes I spent in the reception area before my appointment. No. of minutes _____	1	2	3	4	5
7. I was satisfied with the number of minutes I spent waiting in the exam room before the Doctor came in. No. of minutes _____	1	2	3	4	5
8. The Doctor was compassionate.	1	2	3	4	5
9. The Doctor explained things clearly and completely.	1	2	3	4	5
10. The technician was knowledgeable and competent.	1	2	3	4	5

Please share any comments or concerns you may have:

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If you would like someone to contact you, please provide your name and number:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_